

## Online Account Opening – Frequently Asked Questions

### 1. How do I open an account with Kenanga Futures Sdn Bhd online?

To open an account online, please follow these five (5) simple steps:

- i) Visit [www.kenangafutures.com.my](http://www.kenangafutures.com.my)
- ii) Navigate and Click the “OPEN AN ACCOUNT” button (located at top right of the page)
- iii) Read the instructions on the page and when you are ready, click “DOWNLOAD NOW” icon to download the form to your computer.
- iv) Open the downloaded form on Adobe Acrobat Reader (Version 9 or later) and start filling up the required details.
- v) Complete the application form and upload the necessary documents
- vi) Once you’ve completed the application form, email the completed form as an email attachment to [e-futuresacc@kenanga.com.my](mailto:e-futuresacc@kenanga.com.my) using the same email address you have provided in the application form.

### 2. How long will it take for my application to be processed?

Account opening applications will be processed within five (5) working days, provided all documents are completed and submitted.

### 3. What documents do I need to submit and complete for account opening?

To open an account with Kenanga Futures using the online application form, the following documents are required, either in pdf or jpg format:

- i) Image of the front of the New NRIC/Passport/Armed Forces or Police Personnel Authority Card/endorsed temporary NRIC with signature on the side



*Specimen Signature*

- ii) Image of the back of New NRIC/Passport/Armed Forces or Police Personnel Authority Card/endorsed temporary NRIC



- iii) Selfie with New NRIC/Passport/Armed Forces or Police Personnel Authority Card/ endorsed temporary NRIC



iv) Latest three (3) months' bank statement or latest three (3) month's payslip

000001 IBS TUDAN 12th Floor, Tower A, Uptown Majestic, 1, Jalan Maarof, 50000 Kuala Lumpur

MUKA / 頁 / PAGE : 1

TARikh PENYATA / 匯單日期 : 30/09/20

STATEMENT DATE

NOHBER AKAUN / 戶號 : [REDACTED]

ACCOUNT NUMBER

PROTECTED BY PIDM UP TO RM250,000 FOR EACH DEPOSITOR SAVINGS ACCOUNT-I

URUSNIAGA AKAUN / 戶口進支項 / ACCOUNT TRANSACTIONS

TARiKH MASUK / 進支日期 / ENTRY DATE	BUTIR URUSNIAGA / 進支項說明 / TRANSACTION DESCRIPTION	JUMLAH URUSNIAGA / 進支項金額 / TRANSACTION AMOUNT	Baki PENYATA / 匯單存餘 / STATEMENT BALANCE
03/07/20	[REDACTED]	[REDACTED]	6
05/07/20	[REDACTED]	[REDACTED]	5
06/07/20	[REDACTED]	[REDACTED]	5
07/07/20	[REDACTED]	[REDACTED]	5
07/07/20	[REDACTED]	[REDACTED]	5
08/07/20	[REDACTED]	[REDACTED]	0
15/07/20	[REDACTED]	[REDACTED]	0
16/07/20	[REDACTED]	[REDACTED]	2

v) Bank-in Receipt

[REDACTED]

### Open 3rd Party Transfer

Status: **Successful**

Reference number: **8535799631**

Transaction date: **12 Oct 2020 17:01:02**

Amount: **Rm [REDACTED]**

To Open 3rd Party Account : [REDACTED]

Account Holder Name : [REDACTED]

TransactionType : **Open 3rd Party Transfer**

Recipient Reference : [REDACTED]

Other Transfer Details : [REDACTED]

Note: **This receipt is computer generated and no signature is required.**

[REDACTED]

vi) Address Verification Document. E.g. utilities bill



**4. What will follow after you have submitted your application?**

Once your application is successfully submitted, you will receive a notification in your registered email address. Our Futures Broking Representative (FBR) will contact you via email and/or phone for verification purpose and provide you with details of our services.

**5. What do I need to do if I wish to update or amend my personal particulars after I have submitted the application form?**

We will require you to complete and submit a new application form with the accurate information. The prior version will be discarded and all information will be superseded by the information in the new application form.

**6. How much does it cost to open an account using the online application form?**

There is no fee to open an account using the online application form.

**7. I am a foreigner, can I open a trading account?**

Yes. However, you need to comply with the requirements set by Bank Negara Malaysia (BNM) under the Exchange Control Rules and Regulations. Please visit [www.bnm.gov.my](http://www.bnm.gov.my) for more info.

**8. I am a corporate or institutional client, can I open an account via the online application form?**

No, currently the online application form is only available for individual clients.

**9. How much do I need to bank-in as initial deposit to open an account with Kenanga Futures Sdn Bhd?**

You will need to bank-in an initial deposit of Three Thousand Malaysian Ringgit (RM3,000) to open an account. The bank account details are as follow:

Bank Name:

**STANDARD CHARTERED BANK (M) BERHAD**

Account Name:

**KENANGA FUTURES SDN BHD – CLIENTS’ SEGREGATED ACCOUNT**

Account Number:

**312143571425**

Kindly be reminded that Kenanga Futures Sdn Bhd will only accept funds which are transferred from the registered bank account of the account holder.

**10. Who should I contact if I have enquiries on the online account opening procedure?**

You may contact us at +603 2172 3820 or email [e-futuresacc@kenanga.com.my](mailto:e-futuresacc@kenanga.com.my)

# Kenanga

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#### **Disclaimer**

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