

## Kenanga Futures Sdn Bhd

## Online Account Opening - Frequently Asked Questions

### 1. How do I open an account with Kenanga Futures Sdn Bhd online?

To open an account online, please follow these five (5) simple steps:

- i) Visit <u>www.kenangafutures.com.my</u>
- ii) Navigate and Click the "OPEN AN ACCOUNT" button (located at top right of the page)
- iii) Read the instructions on the page and when you are ready, click "DOWNLOAD NOW" icon to download the form to your computer.
- iv) Open the downloaded form on Adobe Acrobat Reader (Version 9 or later) and start filling up the required details.
- v) Complete the application form and upload the necessary documents
- vi) Once you've completed the application form, email the completed form as an email attachment to <a href="mailto:e-futuresacc@kenanga.com.my">e-futuresacc@kenanga.com.my</a> using the same email address you have provided in the application form.

### 2. How long will it take for my application to be processed?

Account opening applications will be processed within five (5) working days, provided all documents are completed and submitted.

### 3. What documents do I need to submit and complete for account opening?

To open an account with Kenanga Futures using the online application form, the following documents are required, either in pdf or jpg format:

 Image of the front of the New NRIC/Passport/Armed Forces or Police Personnel Authority Card/endorsed temporary NRIC with signature on the side



Specimen Signature

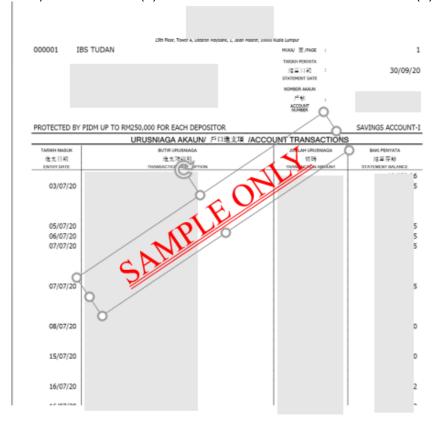
ii) Image of the back of New NRIC/Passport/Armed Forces or Police Personnel Authority Card/endorsed temporary NRIC



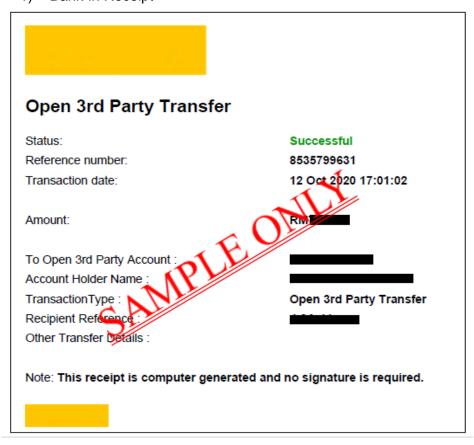
iii) Selfie with New NRIC/Passport/Armed Forces or Police Personnel Authority Card/ endorsed temporary NRIC



## iv) Latest three (3) months' bank statement or latest three (3) month's payslip



### v) Bank-in Receipt





### vi) Address Verification Document. E.g. utilities bill

### 4. What will follow after you have submitted your application?

Once your application is successfully submitted, you will receive a notification in your registered email address. Our Futures Broking Representative (FBR) will contact you via email and/or phone for verification purpose and provide you with details of our services.

# 5. What do I need to do if I wish to update or amend my personal particulars after I have submitted the application form?

We will require you to complete and submit a new application form with the accurate information. The prior version will be discarded and all information will be superseded by the information in the new application form.

## 6. How much does it cost to open an account using the online application form?

There is no fee to open an account using the online application form.

### 7. I am a foreigner, can I open a trading account?

Yes. However, you need to comply with the requirements set by Bank Negara Malaysia (BNM) under the Exchange Control Rules and Regulations. Please visit www.bnm.gov.my for more info.

# 8. I am a corporate or institutional client, can I open an account via the online application form?

No, currently the online application form is only available for individual clients.

# 9. How much do I need to bank-in as initial deposit to open an account with Kenanga Futures Sdn Bhd?

You will need to bank-in an initial deposit of Three Thousand Malaysian Ringgit (RM3,000) to open an account. The bank account details are as follow:

Bank Name:

STANDARD CHARTERED BANK (M) BERHAD

Account Name:

KENANGA FUTURES SDN BHD - CLIENTS' SEGREGATED ACCOUNT

Account Number: **312143571425** 

Kindly be reminded that Kenanga Futures Sdn Bhd will only accept funds which are transferred from the registered bank account of the account holder.

# 10. Who should I contact if I have enquiries on the online account opening procedure?

You may contact us at +603 2172 3820 or email e-futuresacc@kenanga.com.my



Kenanga Futures Sdn Bhd

Level 6, Kenanga Tower 237, Jalan Tun Razak, 50400 Kuala Lumpur, Malaysia

Tel: (603) 2172 3888 Fax: (603) 2172 2729

Email: futures@kenanga.com.my

## www.kenanga.com.my

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